

# Quick User Guide

This describes main user operations. For the full user manual, see our website: [www.riscogroup.com](http://www.riscogroup.com)

Away (Full) Arming	
 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press .</li> <li>❖ <b>High security mode:</b> Press , then enter <b>code</b> or use <b>proximity tag</b>.</li> </ul>	 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press .</li> <li>❖ <b>High security mode:</b> Press , then enter <b>code</b>.</li> </ul>
 <p>[Web application]: Click Full Arm.</p>	 <p>[SMS]: Enter <b>code</b> + A Example: 1234A</p>
 <p>Press .</p>	 <p>[Smartphone app]: Press .</p>
Stay (Home) Arming	
 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press .</li> <li>❖ <b>High security mode:</b> Press , then enter <b>code</b> or use <b>proximity tag</b>.</li> </ul>	 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press .</li> <li>❖ <b>High security mode:</b> Press , then enter <b>code</b>.</li> </ul>
 <p>[Web application]: Click Part Arm.</p>	 <p>[SMS]: Enter <b>code</b> + H Example: 1234H</p>
 <p>Press .</p>	 <p>[Smartphone app]: Press .</p>
Partition Arming	
 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press partition number (1–3), then press Away arming () or Stay arming (.</li> <li>❖ <b>High security mode:</b> Press partition number (1–3), press Away arming () or Stay arming (), then enter <b>code</b> or use <b>proximity tag</b>.</li> </ul>	 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press partition number (1–3), then press Away arming () or Stay arming (.</li> <li>❖ <b>High security mode:</b> Press partition number (1–3), press Away arming () or Stay arming (), then enter <b>code</b>.</li> </ul>
 <p>Partition arming (Away and Stay) via Smartphone app.</p>	 <p>[SMS]: Enter <b>code</b> + A (Away) or H (Home/Stay). Now enter partition number (1–3). Example: 1234H3</p>
Quick Zone Bypass	
 <p>Press  and enter code, at <b>Activities</b> menu press , at <b>Bypass Zone</b> press , scroll to zone to bypass, press .</p>	 <p>Quick zone bypass via Smartphone app.</p>

System Disarming	
 <p>Press  then enter <b>code</b> or use <b>proximity tag</b>.</p>	 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press </li> <li>❖ <b>High security mode:</b> Press  then enter <b>code</b>.</li> </ul>
 <p>Press </p>	 <p>[SMS]: Enter <b>code + D</b> Example: <b>1234D</b></p>
 <p>[Web Application]: Enter <b>user code</b>, then click <b>Disarm</b>.</p>	 <p>[Smartphone app]: Press </p>
Partition Disarming	
 <p>Press partition no. (1-3), press  Enter <b>code</b> or use <b>proximity tag</b>.</p>	 <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press partition number (1-3), then press </li> <li>❖ <b>High security mode:</b> Press partition number (1-3), press , enter <b>code</b>.</li> </ul>
 <p>Press  (for all assigned partitions)</p>	 <p>[SMS]: Enter <b>code + D + partition number (1-3)</b>. Example: <b>1234D2</b></p>
 <p>Partition disarming via Smartphone app.</p>	
View / Hear System Status	
 <p>NOTE: Short-press for LCD display, or long-press for display + announcement.</p> <ul style="list-style-type: none"> <li>❖ <b>Quick mode:</b> Press </li> <li>❖ <b>High Security mode:</b> Press , then enter <b>code</b> or use <b>proximity tag</b>.</li> </ul>	 <p>View system status via Smartphone app.</p>
View Last Alarm	
 <p>Press  for two seconds.</p>	 <p>View last alarm from Event log via <b>Smartphone app</b>.</p>
Panic Alarm	
 <p>Press  and  simultaneously</p>	 <p>Press  and  simultaneously.</p> <p>Press <b>small button</b> (if installer defined)</p> 
Additional Operations at LCD Keypad	
<p><b>Duress Disarming</b> Press , then enter <b>duress code</b></p>	
<p><b>Fire Alarm</b> Press  and  simultaneously for 2 seconds.</p>	
<p><b>Emergency/Medical Alarm</b> Press  and  simultaneously for 2 seconds.</p>	

Additional Operations at LCD Keypad	
<b>System Chime On/Off</b>	Press <b>4</b> for 2 seconds.
<b>Output Control</b>	Press <b>1</b> , <b>2</b> , or <b>3</b> (installer-defined) for 2 seconds.
<b>Wake up keypad</b>	Press <b>*</b> .
<b>Main Panel Speaker</b>	Press <b>*</b> , then press <b>5</b> for 2 seconds.
<b>Volume</b>	Select volume level (0-4), and then press <b>#?</b> .
<b>Change keypad and panel language</b>	Press <b>*</b> and <b>9</b> simultaneously for 2 seconds. Scroll to select language, then press <b>#?</b> .
SMS Commands	
<b>Full Arm:</b> code + A (Example: 1234A)	<b>Bypass Zone:</b> code + B + zone number
<b>Home Arm:</b> code + H	<b>Un-bypass Zone:</b> code + UB + zone number
<b>Full Disarm:</b> code + D	<b>View last alarm :</b> code + AL
<b>Partition Full Arm:</b> code + A + partition number	<b>Activate Output:</b> code + UOON + UO number
<b>Partition Home Arm:</b> code + H + partition number	
<b>Partition Disarm:</b> code + D + partition number	<b>Deactivate Output:</b> code + UOOFF + UO number
<b>Get system status:</b> code + ST	
Telephone Event Notifications / Commands (not available during Cloud mode)	
<p><b><u>When Receiving a Call:</u></b></p> <ol style="list-style-type: none"> <li>Pick up the phone and say "Hello" or press #; You will then hear an event announcement message.</li> <li>Now acknowledge the event (see Acknowledgment menu).</li> </ol>	<p><b><u>Acknowledgment Menu</u></b></p> <ul style="list-style-type: none"> <li>❖ <b>Acknowledge message:</b> Press 1</li> <li>❖ <b>Acknowledge and stop all dialing:</b> Press 2 + code + #</li> <li>❖ <b>Access Operations menu:</b> Press 3 + code + #</li> <li>❖ <b>Listen and Talk:</b> Press 6 + code</li> <li>❖ <b>Repeat event message:</b> Press #</li> <li>❖ <b>Repeat the Acknowledgment menu:</b> Press *</li> </ul>
Sound Indicators	
<b>Intrusion alarm:</b>	Continuous, rapid beeping.
<b>Fire alarm:</b>	Staggered, rapid beeping.
<b>Exit delay:</b>	Slow buzzer beeps until the Exit Delay time period expires.
<b>Entry delay:</b>	Slow buzzer beeps until the Entry Delay time period expires.
<b>Confirm operation:</b>	1-second tone.
<b>Reject operation:</b>	Three rapid error beeps.
<b>Arm/Disarm chirp:</b>	1 siren chirp = system armed 2 siren chirps = system is disarmed 4 siren chirps = system disarmed after an alarm

LED Indicators		
<p> <b>Power LED (Green)</b>  <b>On:</b> Power OK.  <b>Rapid Flash:</b> AC trouble.  <b>Slow Flash:</b> Low battery trouble.</p>	<p> <b>Arm/Alarm LED (Red)</b>  <b>On:</b> System fully armed.  <b>Rapid Flash:</b> Alarm.  <b>Slow Flash:</b> System in Exit Delay.</p>	<p> <b>Ready LED (Green)</b>  <b>On:</b> System ready.  <b>Off:</b> Open zones.  <b>Slow Flash:</b> Ready to arm with open entry/exit zone.</p>
<p> <b>Trouble LED (Orange)</b>  <b>Rapid Flash:</b> Trouble.  <b>Off:</b> No trouble.</p>	<p> <b>Stay LED (Red)</b>  <b>On:</b> System partially (Stay) armed.  <b>Off:</b> System disarmed.</p>	
Assign and Edit Users (User Codes)	Assign Proximity Tag	
<ol style="list-style-type: none"> <li>Press  and enter <b>code</b>.</li> <li>Scroll to <b>Codes/Tags</b>, then press .</li> <li>Scroll to <b>User Codes</b>, then press .</li> <li>Scroll to <b>New/Change</b>, then press .</li> <li>Scroll to select the <b>index number</b> (to designate to a system user), then press .</li> <li>Enter (or re-enter) the <b>new code</b>.</li> <li>Re-enter the <b>new code</b>; the system beeps and "Accepted" displays.</li> <li>Repeat the above steps for additional codes.</li> </ol>	<ol style="list-style-type: none"> <li>Press  and enter <b>code</b>.</li> <li>Scroll to <b>Codes/Tags</b>, then press .</li> <li>Scroll to <b>Proximity Tags</b>, then press .</li> <li>Scroll to <b>New/Change</b>, then press .</li> <li>Scroll to select the <b>index number</b> (to designate to a proximity tag user), then press .</li> <li>Within 10 seconds, hold the proximity tag at 1–2 cm from the keypad buttons; a long beep indicates the tag has been registered.            NOTE: If the tag was already registered, 3 beeps will sound and a message will display.</li> </ol>	
Registering to the RISCO Cloud		
<ol style="list-style-type: none"> <li>Go to <a href="http://www.riscocloud.com/register">www.riscocloud.com/register</a></li> <li>Fill in your <b>first and last name</b>.</li> <li>Enter your <b>e-mail address</b> as the Login Name (required for 1st-time activation).</li> <li>Define <b>password</b> (minimum of 6 characters and at least one digit), and then confirm.</li> <li>Enter the <b>15 digits Panel ID</b> as it appear on the sticker located on the side of the panel (or as printed on the postcard packaged with the main panel).</li> <li>Complete registration form, and then press <b>Register</b>.</li> <li>Open the e-mail received at the email account you had defined as the Login Name in step 3, and click the link to activate your registration to the Cloud.</li> </ol>		
Logging in to the RISCO Cloud / Accessing the Web User Application		
<ol style="list-style-type: none"> <li>Go to <a href="http://www.riscocloud.com">www.riscocloud.com</a></li> <li>Enter your <b>user name</b> and <b>password</b> (as defined during the registration process).</li> <li>Enter the <b>passcode (user code)</b>.</li> <li>Click <b>Enter</b>.</li> </ol>		
iRISCO Smartphone App		
<p>Download the iRISCO Smartphone app from the Apple App store or the Android Play Store.</p>		